



Reasonable Modification Complaint Form

It is the policy of Southern Iowa Trolley to uphold and assure full compliance with the Americans with Disabilities Act (ADA), and all related statutes. ADA and related statutes provide that transportation entities are required to make reasonable modifications to policies, practices, and procedures to avoid discrimination and ensure that their programs are accessible to individuals with disabilities under any program or activity receiving Federal assistance. Any individual that believes they have not been provided with a reasonable modification for disability under DOT 49 CFR Parts 27 & 37 and related statutes in receiving Southern Iowa Trolley services may file a written complaint to the following address:

Mail: Southern Iowa Trolley
215 E. Montgomery St.
Creston, IA 50801

Fax: 641-782-4096

E-mail: trandir@southerniowatrolley.org

More information about transit-related ADA requirements may be found on the Federal Register <https://www.govinfo.gov/content/pkg/FR-2015-03-13/pdf/2015-05646.pdf>

I believe that Southern Iowa Trolley has failed to comply with the following program requirements:

- Americans with Disabilities Act (ADA)
- 49 CFR Parts 27 & 37
- Not Applicable Other
- (specify):

Attach additional details on separate sheet

Name: _____

Street Address: _____

City: State: Zip Code: _____

Telephone Numbers:

Home: _____

Cell: _____ E-Mail

Address: _____

Are you filing this complaint on your own behalf? Yes No

If not, please supply the name and relationship of the person for whom you are filing this complaint:

Please explain why you have filed for a third party: _____

Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party: Yes No

*Signature: _____

Date: _____

***We cannot accept a complaint without a signature, so please sign the form after printing it.**